



# Cardinal Water Plant Summary Report



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P.O. Box 129, 18 Centre St. Spencerville, Ontario KOE 1X0

#### **Introduction**

Schedule 22 of Ontario Regulation 170/03 requires that summary reports are prepared and given to members of council by March 31<sup>st</sup> of each year. The report must include any requirements of the Act, Regulations, Permits, licenses, or orders not met and the actions taken to correct the failure. In addition, a summary of flow rates and quantities compared to the approved capacities are provided to assess the capability of the system to meet existing and planned uses of the system.

The facility is normally staffed with a licensed operator Monday thru Friday, with walkthrough inspections and operational rounds performed twice daily, by the rotational on-call operator, during weekends and holidays. The Cardinal Water Plant process is operated via a Supervisory Control and Data Acquisition (SCADA) system, monitored by a 3<sup>rd</sup> party security company which dispatches the on-call operator to respond to alarms or customer complaints. In-house and external laboratory sampling is performed to monitor the effectiveness of the treatment process and to ensure system is operating as designed and within regulatory compliance.



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#### **Executive Summary**

In 2022 the average daily treated flow leaving the Cardinal Water Plant was 411 m<sup>3</sup>/day or 12 % of the rated capacity for the system. The maximum daily flow was 1162 m<sup>3</sup>/day. Elevated water consumption typically occurs in the summer months, during semi-annual fire hydrant flushing and water main breaks. Routine 3<sup>rd</sup> party calibration and maintenance activities are performed as per manufacturers guidelines and Environmental Compliance Approvals. Three Adverse Water Quality Incidents occurred in 2022 and are summarized in this report. Operational and preventative maintenance, repairs and capital projects demonstrate the Cardinal Water System is being proactively maintained. A summary of system complaints and corrective actions completed are summarized in this report.

#### Common Acronyms

- MECP: Ministry of Environment, Conservation, Parks
- DWQMS: Drinking Water Quality Management System
- PTTW: Permit to Take Water
- SCADA: Supervisory Control and Data Acquisition
- IECBL: Industrial Electric Brockville Limited
- NSF: National Sanitation Foundation
- PVC: Poly Vinyl Chloride



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#### Process Summary

The Cardinal Water System receives its raw water supply from the St. Lawrence River through a single intake line with an intake structure located approximately 60 meters off-shore at a depth of 6 meters. Water is taken into the water plant via gravity. Zebra mussel chlorination with Sodium Hypochlorite occurs at the intake structure when the river temperature increases to 12 degrees Celsius. Raw water chlorination occurs in the raw well when river temperature is below 12 degrees Celsius. Raw water passes through two basket screens to remove any larger debris before being pumped via one of three vertical turbine low lift pumps into two flocculation tanks. Polyaluminum-Chloride (PAC) is injected along the way and flash mixing occurs. Particulates in the raw water bind with the PAC to create floc before flowing via gravity to the four Ecodyne dual media filter systems. The Ecodyne filter media is comprised of one layer of anthracite-coal and one layer of sand removes the floc from the stream. Effluent from each filter is continuously monitored by an individual inline turbidity analyzers and results are trended via a SCADA system. Filtered water then flows via gravity through a discharge header to the clearwell and distributed into three clearwell chambers. Chlorine residual and pH of the water in the clearwell are monitored via an inline chlorine analyzer and trended on SCADA. Water is pumped from the clearwell chambers via one of three vertical turbine high lift pumps and is post chlorinated. It continues through parallel Trojan UV Swift 12 reactors (operated lead/stand-by). Potable water then passes through a magnetic flow meter before entering the distribution system to users. Post chlorine residual and pH are continuously monitored via an inline chlorine analyzer and results trended on SCADA System.

Primary disinfection is met through a combination of chlorination (virus), ultraviolet irradiation (giardia) and filtration. The ultraviolet system is designed to achieve a minimum 1-log removal of giardia, by providing a minimum dose of 40 mj/cm<sup>2</sup>, minimum UV transmittance of 86 %, at a maximum flow rate of 41 l/s. The zebra / pre-chlorine system is operated to meet the required Contact Time,



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(CT), based on the Procedure for Disinfection of Drinking Water in Ontario. Secondary disinfection is met through chlorination alone and is operated to maintain a minimum of 0.20mg/L of free residual chlorine in all parts of the system.

The distribution system includes a single elevated storage tank with a capacity of 1938 m<sup>3</sup>, 82 hydrants, 135 isolation valves, 6 isolated sample stations and a network of piping largely composed of 100 mm, 150mm and 200 mm diameter polyvinyl chloride (PVC), asbestos cement, and cast iron. The Cardinal Drinking Water System services approximately 790 households.



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located 60 m offshore @ a depth of 6m GP5 Coordinates: N-44deg 47.066' W-075deg 23,010'  $\boxtimes$ DISTING Zebra Cl2 >12 deg C 19 cu. m. HRT-15.4 min Ŵ 0000 000 FLOCCULATOR x 2 Surface Area - 4.5 cu. m. Filtration Rate - 185 cu. m. HRT-16 min î Blower for Air Scour <---<----÷ ---> ---> ---> Raw Sample line Potable Water Supply-c/w RPP backflow device /d/m2 Anthracite 20 in Sand 8 in ALA Waste Tank Storage Tank Backwash Wate FILTER × 4 UnderDrain Static Mixers NWV IX Peabody Floway \_\_\_\_\_> Vertical Turbine Pumps 310 gpm, 25 hp, 213 ft TDH WW B Dry Wel ⊠ Ġ ß 6 Basket Screen Well PAC Injection Pre Cl2 (<12 deg C) B ł Z Peabody Floway ----> Vertical Turbine Pumps 32 gpm, 5 hp, 36 ft TDH >— To Sani-Sewer System 6 tiper header v <---Basket Screen Well nim 2.01 TAH (.m .up 8\* -> X î f lew reaD ---> F.M. 110000 Ð Clear Well Channel 31.5 cu. m. / HRT - 12.8 min ÷ Raw Well 42.4 cu. m. HRT - 17 min 9 nim 2.91 TAH \.m .up 84 > X ---> Clear Well 2 110000 ---> 1110000 ł nim 2.01 TAH \.m .up 8+ ---> 1X ---> Clear Well 3 110000 -> N Ś 110000 \$ ć -ć ---К 110000 Flow Rate: 41 l/s Intensity - 40 mil/cm2 UVT - 86 % UV Reactor 1 M M UV Reactor 2 X М J S Δđđ Ŷ <-ନ୍ତ .M.A ć. ¢----<-Û ٩ Post Cl2 til / thush stm. c/w RPP backflow device N Potable Water Supply Generator 1938 cu. m. CARDINAL measive noisudinate of <--</p> slevačed storade tank X --->

#### Below is the process schematic for the Cardinal Water Plant



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### **Staffing and Licensing**

The table below lists the licensed operational staff at the end of the 2022 calendar year.

| Name             | Position                 | Licence # | Туре | Class |
|------------------|--------------------------|-----------|------|-------|
| Eric Wemerman    | Chief Operator/ORO       | 61726     | WT   | II    |
|                  |                          | 78182     | WD   |       |
| Aaron Campbell   | Assistant Chief Operator | 91541     | WT   |       |
|                  |                          | 95696     | WD   |       |
| Stephen Campbell | Operator                 | 54771     | WT   |       |
|                  |                          | 73567     | WD   | II    |
| Mark Simzer      | Operator                 | 93001     | WT   | II    |
|                  |                          | 104867    | WD   | II    |
| Tyler Selleck    | Operator                 | 113843    | WT   |       |
| Gordon Shaw      | Director of Operations   | 58943     | WT   |       |
|                  |                          | 77743     | WDS  |       |
| Wayne Lefebvre   | Public Works Operator    | 17952     | WD   | I     |

# Failure to meet the Act, Regulations, System Approvals or Orders

The MECP conducted a focused inspection of the Cardinal Water Treatment Plant on November 10<sup>th</sup>, 2022. The inspection found no areas of non-compliance with regulatory requirements or recommended best practices.

# **Tabulation of Monitoring Data**

The following chart provides you with the numerical values for maximum flow and day rates. The graphs on page nine and ten of this report plot the corresponding numerical value in reference to the Permit to Take Water and Drinking Water License. Based on the values, the water system has the capability to meet the present demands of the system users with some room for expansion. The average daily flow out of the facility was 411 cubic meters and the total water produced in 2022 was 150177 cubic meters. This represents a decrease in water production of approximately 3.5% over 2021 volumes of 155574 cubic meters.



| Month     | Max Day<br>Flow In<br>(m³/day) | Max Flow Rate<br>In (L/min) | Max Day<br>Flow Out<br>(m³/day) | Max Flow<br>Rate Out<br>(L/min) |
|-----------|--------------------------------|-----------------------------|---------------------------------|---------------------------------|
| January   | 506                            | 1597                        | 462                             | 1549                            |
| February  | 532                            | 1823                        | 497                             | 1188                            |
| March     | 517                            | 1621                        | 474                             | 1184                            |
| April     | 627                            | 1883                        | 548                             | 1181                            |
| Мау       | 756                            | 1638                        | 667                             | 1179                            |
| June      | 776                            | 1819                        | 693                             | 1186                            |
| July      | 983                            | 1608                        | 881                             | 1983                            |
| August    | 722                            | 1596                        | 667                             | 1214                            |
| September | 726                            | 1691                        | 677                             | 1252                            |
| October   | 701                            | 1672                        | 641                             | 1624                            |
| November  | 474                            | 1674                        | 423                             | 1210                            |
| December  | 1302                           | 2627                        | 1162                            | 1421                            |

Low lift Peak flow rate exceeded the 2460 L/min limit on December 21<sup>st</sup> for 29 seconds due to a water main break(167 L over the limit).

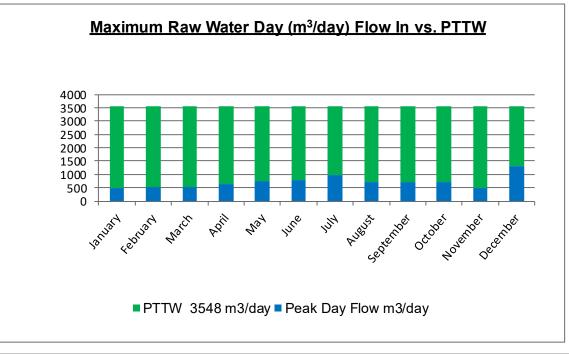
# Potable Water Produced VS Water Consumed

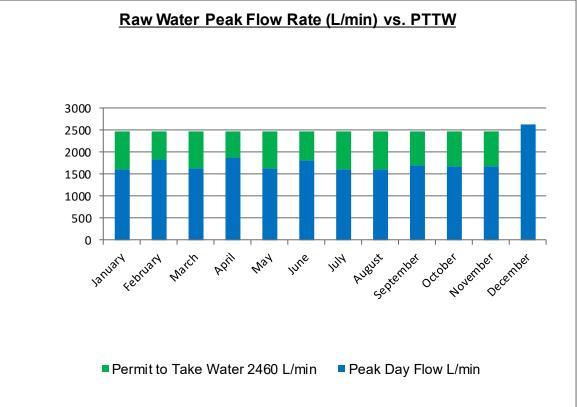
As previously mentioned, potable water production for 2022 totaled 150,177cubic meters, (150,177,000 liters). Records show total system water consumption in the amount of 109,702 cubic meters (109,702,000 liters)

The difference between total water leaving the water plant and metered water from Rideau St Lawrence can be attributed to the following (but not limited to): Cardinal Water Pollution Control Plant, Public Works and Fire Hall water consumption, distribution leaks, semi-annual flushing of fire hydrants and water main breaks.



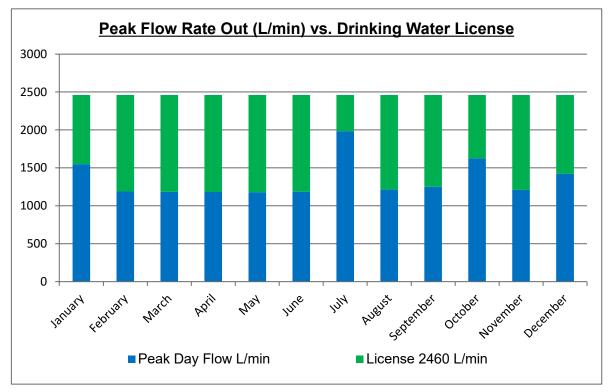
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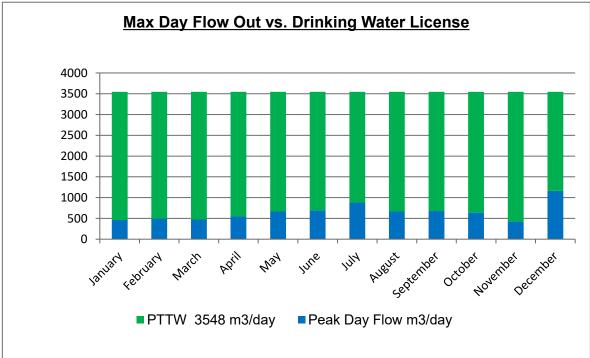






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# **Preventative Maintenance Program**

| Service Provider           | System Component   | <b>Frequency</b> |
|----------------------------|--|------------------|
| Capital Controls           | Greyline Level Controllers/ Flow Meters-<br>Service, repair, and verification. | Annual           |
| Trojan UV                  | Trojan UV Swift 12   | Semi-Annual      |
| GAL Power                  | Generator  | Semi-annual      |
| Schneider Electric         | SCADA System   | Semi-annual      |
| HACH                       | HACH laboratory equipment  | Annual           |
| Claude Bourck              | Backflow Preventors  | Annual           |
| Dundee Marine              | Intake inspection  | Annual           |
| Stelem                     | Repair and service Fire Hydrants   | Annual           |
| Landmark                   | ROV Inspection of Water Tower  | Bi-annual        |
| Drapeau Fire<br>Protection | Fire Alarm System Inspection   | Annual           |
| Environmental<br>Services  | Inline Analyzer calibrations and laboratory equipment verifications.           | Monthly          |
| Environmental<br>Services  | Removal and inspection of basket screens                                       | Semi-annual      |
| Environmental<br>Services  | Drain and inspect filter system  | Monthly          |
| Environmental<br>Services  | Zebra & Raw chlorine System<br>switchover                                      | Semi-annual      |
| Environmental<br>Services  | Pull, inspect, and clean basket screens  | Semi-annual      |
| Environmental<br>Services  | Fire Hydrant flushing and valve operation                                      | Semi-annual      |



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# **2022 Capital Projects**

Three capital projects were completed in 2022. The project, scope and cost are summarized below.

| <u>Project</u>                                | <u>Scope</u>  | <u>Cost</u>                    |
|---|---|--------------------------------|
| Golden Anderson<br>Pump Director              | Replaced Golden Anderson Pump<br>Director                                     | \$ 19,791.05                   |
| Filter Upgrade                                | Replaced Keystone Valve Positioners,<br>Turbidity Analyzer, and filter media. | \$9,861.15                     |
| SCADA   | Replaced Communication switches and<br>CPU Processor                          | Delivery<br>delayed to<br>2023 |
| County Road 2<br>Water Main<br>Rehabilitation | Engineering and Geo Technical Work.   | \$64,741.59                    |

# Cardinal Water Plant 2022 Maintenance Summary

The following is a summary of scheduled and unplanned maintenance activities that occurred during the reporting period.

| Date           | System Component       | Maintenance Activity  |
|----------------|------------------------|---|
| March 7, 2022  | Backflow Preventer     | Claude Bourck Plumbing<br>repaired back flow preventor.             |
| March 31, 2022 | Post Chlorine Analyzer | Replaced pH probe   |
| April 7, 2022  | Chorine Analyzer       | Purchased a spare chlorine analyzer.                                |
| May 26, 2022   | Alarm Communication    | Falcon Security installed a<br>secondary DCS alarm<br>communicator. |



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| Date                        | System Component                        | Maintenance Activity   |
|-----------------------------|---|--|
| July 20, 2022               | High Lift Pump # 1                      | Replaced check valve.  |
| August 10, 2022             | Clearwell Greyline<br>Level Transmitter | Capital Controls replaced<br>Clearwell level transmitter.          |
| August 24, 2022             | Trojan UV Swift 12                      | IECBL replaced Siemens<br>Power Supply Unit.                       |
| September 6, 2022           | Water tower communication line          | Bell Canada switched lines on circuit breaker.                     |
| September 13, 2022          | Low Lift pipework                       | Selleck Mechanical replaced a section of stainless-steel pipework. |
| September 13, 2022          | Polymer Injection                       | Replaced PAC injectors.  |
| September 15, 2022          | Sump Pump Panel                         | IECBL repaired overload pump relay.                                |
| September 26, 2022          | Sump Pump Panel                         | IECBL replaced overload relays and switches.                       |
| September &<br>October 2022 | Pipework/Flooring                       | Re-painted filter pipework and flooring.                           |
| October 12, 2022            | Chlorine Injection                      | Replaced post chlorine injector.                                   |
| October 26, 2022            | Sump Pump                               | Replaced Back-wash pit sump pump.                                  |
| November 7, 2022            | Filter Turbidity<br>Analyzer            | Capital Controls replaced Filter<br>2B analyzer.                   |
| November 17, 2022           | Filter 1B pipework                      | Selleck Mechanical repaired pin hole leak in pipework.             |
| December 1, 2022            | UPS Battery Back up                     | Replaced battery back up unit for SCADA System.                    |
| December 12, 2022           | Post Chlorine Analyzer                  | Capital Controls replaced analyzer.                                |
| December 28, 2022           | Clearwell Analyzer                      | Replaced pH probe.   |



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# 2022 Cardinal Water Distribution Maintenance Summary

The following is a summary of scheduled maintenance activities that occurred in the Cardinal Distribution System.

| <u>Date</u>             | <u>System</u>          | Maintenance Activity  |
|-------------------------|------------------------|---|
| January 28, 2022        | Water Tower            | Falcon Security replaced motion detection system.   |
| February 15, 2022       | Fire Hydrant           | Repaired fire hydrant (struck by vehicle).  |
| April 16, 2022          | Water Meters           | Repaired water meters and transponders<br>in 5 residential homes.                                     |
| April 24, 2022          | Water Meters           | Purchased upgraded Honeywell<br>communication and programming<br>systems with Rideau St Lawrence.     |
| April 26, 2022          | Water Meters           | Repaired transponders in 3 residential homes.   |
| July 14, 2022           | Distribution<br>System | Repaired water main break on<br>Meadowlands Drive, flushed and<br>collected a microbiological sample. |
| July 18, 2022           | Distribution<br>System | Private contractor live tapped and installed a new water service.                                     |
| July 18, 2022           | Water Tower            | CCTV robotic inspection.  |
| July 19, 2022           | Fire Hydrants          | Stelem serviced five fire hydrants  |
| August 9, 2022          | Sample<br>Stations     | Replaced Dundas St Sample Station.  |
| November 24, 2022       | Fire Hydrants          | Stelem repaired one fire hydrant.   |
| December 21-22,<br>2022 | Distribution<br>System | Repaired water main break on<br>Medowland Drive, flushed and collected a<br>microbiological sample.   |
| December 22, 2022       | Distribution<br>System | Repaired water main break on County<br>Road 2 at Dishaw Street. Flushed fire<br>hydrant post repair.  |



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# Drinking Water Quality Management System Activity Summary

The following DWQMS reviews and exercises were completed in 2022.

| Date Completed      | DWQMS Element | <u>Review</u>                   |
|---------------------|---------------|---------------------------------|
| January 25-26, 2022 | 19            | Internal Audit                  |
| January 25, 2022    | 7-8           | Risk Assessment                 |
| February 24, 2022   | 18            | Emergency Table Top Exercise    |
| March 30, 2022      | 14-15         | Infrastructure                  |
| June 28, 2022       | 19            | NSF 3 <sup>rd</sup> Party Audit |
| September 12, 2022  | 20            | Management Review               |

# **Adverse Water Quality Incidents**

The following Adverse Water Quality Incidents occurred in the Cardinal Drinking Water System for the reporting period.

| <u>Date</u>      | <u>AWQI</u> | Parameter  | Standard<br>(mg/L) | <u>Result</u><br>(mg/L) | Corrective<br>Action                              | Completion<br>Date |
|------------------|-------------|--|--------------------|-------------------------|---|--------------------|
| June 28,<br>2022 | 158898      | Lead<br>Walter Stn   | 0.01               | 0.257                   | Reported,<br>Re-sampled                           | June 30, 2022      |
| July 13,<br>2022 | 159118      | Sodium<br>Water Plant  | 20                 | 20.3                    | Reported,<br>Re-sampled                           | July 14, 2022      |
| Dec 22,<br>2022  | 161026      | Notice of<br>improper<br>disinfection<br>– Water<br>main Break | N/A                | N/A                     | Reported,<br>flushed, and<br>collected<br>sample. | Dec 24, 2022       |



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# **Cardinal Water System Complaints**

The following table summarizes the complaints received, frequency for the reporting period and corrective actions completed.

| <u>Complaint</u>   | <b>Frequency</b> | Corrective Action  |
|--------------------|------------------|--|
| Frozen water meter | 2                | Homeowner supplied with new water meter.<br>Cost of meter and installation invoiced to owner.    |
| Noisy water meter  | 2                | Plumber removed and cleaned water meter.<br>Follow up call, plumber replaced defective<br>meter. |
| Low Water Pressure | 2                | Plumber removed and cleaned water meter.   |
| Plumbing Leak      | 3                | Curb stop shut off to repair leak in home.   |