

## TOWNSHIP OF EDWARDSBURGH CARDINAL ACTION ITEM

**Committee:** Committee of the Whole – Community Development

Date: October 2, 2023

**Department:** Community Development

**Topic:** Navigi and Systems Mapping Proposal

**Purpose:** To review a proposal from HelpSeeker Technologies to identify and map social services in our area, helping to connect individuals with service providers in our community.

**Background:** The Township's agreement with HelpSeeker Technologies to prepare our application to CMHC for the Housing Accelerator Fund includes a 1-year subscription to Karto, a data analysis tool that shares and interprets social data.

Navigi is another tool offered by HelpSeeker Technologies. HelpSeeker's team will search and verify social services in Edwarsburgh Cardinal and the surrounding area (Prescott, Augusta and North Grenville) and map the services so that they are easy for individuals to find and use. Digital resources available in our area would also be searchable, which provides more options for support and can help to fill in gaps where supports are not available in our community.

An example of Navigi used in another community can be found here: https://helpseeker.org/community-initiatives/alberta/grande-prairie/

HelpSeeker will prepare a custom, user-friendly community webpage that can integrate with our website so that it's easy for our residents to find. A template for a printed directory can also be shared should the Township wish to provide this resource in print as well.

Four phases are outlined in the proposal to build and launch Navigi. Assuming an October start date, the supply mapping can be completed by January, 2024.

**Financial Considerations:** Total cost to implement the project is \$7,000 (includes live custom community page for \$1000). This cost is not budgeted.

Updates will be needed as service provider information changes to keep the mapping up to date. Online data checking by HelpSeeker staff to confirm current data is available for each service provider is estimated to be \$1000 (recommended annually).

**Recommendation:** That Committee recommend that Council direct staff to work with HelpSeeker Technologies to implement the proposed Navigi supply mapping project.

Community Development Coordinator