



NSF International Strategic Registrations Audit Report

Edwardsburgh/Cardinal Environmental Services

4000 John Street
Cardinal, Ontario K0E 1E0 CAN

C0121469

Audit Type

Surveillance Audit

Auditor

James Pang

Standard

Ontario's Drinking Water Quality Management Standard Version 2
(Exp Date: 10-SEP-2023)

Audit Date(s):

04/22/2021 - 04/22/2021

Recommendation

Ontario's Drinking Water Quality Management Standard Version 2 : Continue Certification, NO
CARs



Executive Summary	
Ontario's Drinking Water Quality Management Standard Version 2	The management of the DWQMS showed strong commitment and belief in the DWQMS. This was visible from their yearly performance of the risk assessment despite the fact that the Standard only called for once very 36-months assesement.

Opportunities	
Ontario's Drinking Water Quality Management Standard Version 2	See the three OFIs.

Corrective Action Requests	
There is NO Corrective Action Request in this audit.	

Site Information	
The audit was based on a sampling of the company's management system.	

Industry Codes

NACE:E 41

Scope of Registration

Ontario's Drinking Water Quality Management Standard Version 2 : Edwardsburgh Industrial Park Distribution System, OAP 155, Entire Full Scope Accreditation



Opportunities for Improvements

Ontario's Drinking Water Quality Management Standard Version 2

Opportunity	Observations / Auditor Notes
Opportunities for Improvements (DWQMS)-01	<p>Location of OFI Organsational Structure, Roles, Responsibilities and Authorities;</p> <p>Discussed With Eric W and Aaron C.;</p> <p>Description Although section 9 of the OP generally conforms with the requirements of element 9, it is not clear with respect to how element 9 (c) is conformed.</p> <p>This is repeated OFI. ;</p>
Opportunities for Improvements (DWQMS)-02	<p>Location of OFI Personnel Coverage;</p> <p>Discussed With Eric W and Aaron C.;</p> <p>Description Although generally conforming, the management concern may consider describing in more detail how they ensure that there 's always a competent operator to run the DWS after hours. ;</p>
Opportunities for Improvements (DWQMS)-03	<p>Location of OFI Continual Improvement;</p> <p>Discussed With Eric W and Aaron C. ;</p> <p>Description Reviewed the handwritten record of continual improvement tracking to be generally conforming. However, there were opportunities for improvements: 1 - consider digitizing the improvement tracking table as the one presented was not that easy to read. 2 - consider identifying whether each improvement recorded was for the QMS documentation or QMS implementation. The current recording was confined to improvement of the QMS documents. ;</p>

General Information

Operating Authority: Legal Name & Address	Edwardsburg/ Cardinal Environmental Services, 4000 John Street, Cardinal Ont. K0E 1E0
Language Preference: Correspondence	English
Language Preference: Audit	English
Owner: Legal Name and Address	Edwardsburg/ Cardinal Environmental Services, 4000 John Street, Cardinal Ont. K0E 1E0
Owner Language Preference: Correspondence	English
Owner Language Preference: Audit	English
Applicant Representative Information; Include Name, Title, Phone, Fax, Email & Website	Eric Wemerman, DWQMSR, 613-657-3765; dgrant@twpec.ca
Accreditation Option	Full Scope - Entire DWQMS



Date of Previous Systems Audit:	June 26, 2019
Date of Previous On-Site Verification Audit:	June 17 & 18, 2020

Processes



Summary of Findings

Requirement	Finding
1. Quality Management System	C
2. Quality Management System Policy	C
3. Commitment and Endorsement	C
4. Quality Management System Representative	C
5. Document and Record Control	C
6. Drinking-Water System	C
7. Risk Assessment	C
8. Risk Assessment Outcomes	C
9. Organizational Structure, Roles, Responsibilities, and Authorities	OFI
10. Competencies	C
11. Personnel Coverage	OFI
12. Communications	C
13. Essential Supplies and Services	C
14. Review and Provision of Infrastructure	C
15. Infrastructure Maintenance, Rehabilitation & Renewal	C
16. Sampling, Testing & Monitoring	C
17. Measurement & Recording Equipment, Calibration & Maintenance	C
18. Emergency Management	C
19. Internal Audits	C
20. Management Review	C
21. Continual Improvement	OFI
Mj	Major Non-Conformity. The auditor has determined one of the following: (a) a required element of the DWQMS has not been incorporated into a QMS; (b) a systemic problem with a QMS is evidenced by two or more minor conformities; or (c) a minor non-conformity identified in a corrective action request has not been remedied.
Mn	Minor Non-Conformity. In the opinion of the auditor, part of a required element of the DWQMS has not been incorporated satisfactorily into a QMS.
OFI	Opportunity for Improvement. Conforms to requirement, but there is opportunity for improvement.
C	Conforms to requirement.
	Not Applicable to this audit
*	Additional Comment added by auditor in the body of the report.

