



*Presentation By:*

**Dr. Dinny Mathew, Executive Director, PFHT**



# Introduction

- Prescott Family Health Team (PFHT) is a provider-led, non-profit organization
- Started with a single physician's practice in 1968
- In 2007, we received the Family Health Team (FHT) status by the Ministry of Health (MOH)



# Background: Family Health Teams (FHTs)

- FHTs were created to expand access to comprehensive family health care services across Ontario.
- FHTs include a team of family physicians, nurse practitioners, registered nurses, social workers, dietitians, and other professionals that work together to provide health care services to their community
- There are approximately 184 FHTs that exists in Ontario since 2005
- Serve over 3.4 million Ontarians in over 200 communities

Government of Ontario, Ministry of Health and Long-Term Care. (2022, April 4). *Family health teams*. Ministry Programs - Health Care Professionals - MOHLTC. Retrieved July 26, 2022, from <https://www.health.gov.on.ca/en/pro/programs/fht/#:~:text=There%20are%20currently%20over%203.4,the%20population%20groups%20they%20serve.>



# Our Work Model

- Prescott Family Health Team (PFHT) and Prescott Family Medical Associates (PFMA) coexist to provide care to the community
- Under PFMA, doctors roster their patients, have their own staff
- Under PFHT, the rostered patients of these doctors receive access to preventative health care services like hypertension check program, COPD program, immunizations, diabetes management program etc. along with access to mental health & addictions services and specialists access (Internist and Psychiatrist). PFHT also has their own staff to perform these duties



# Our Team

- Four Physicians; 3 in Prescott and 1 in Brockville
- One Nurse Practitioner and one Physician Assistant
- One Executive Director
- One Assistant to Executive Director
- Four Nurses
- One Social Worker
- One Dietitian
- Three Receptionists
- One Billing and Coding Professional

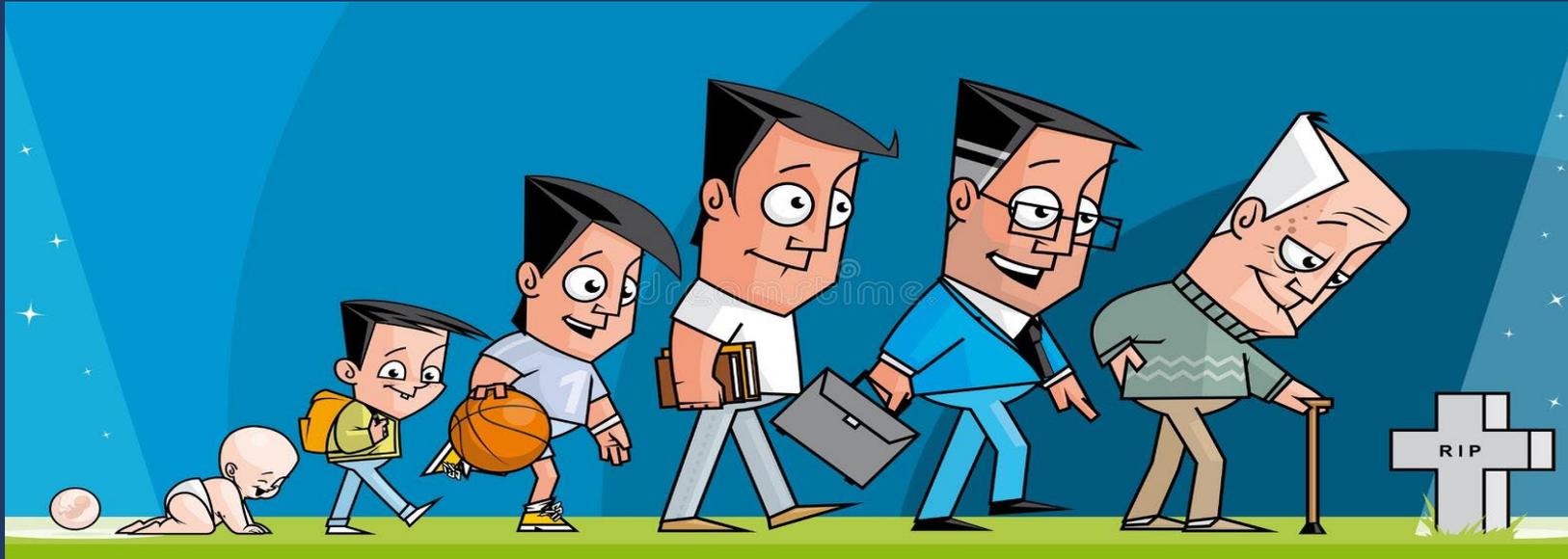
\*Majority of our staff are shared employees of PFHT and PFMA

# Our Services

- Primary health care services
- Preventative Programs
  - COPD/Lung Health Management
  - Hypertension Management
  - Weight Management
  - Diabetes Management
  - Smoking Cessation
  - Immunizations
- Social Services; including mental health and addictions counselling
- Access to Specialists; Internists and Psychiatrists



# Our Patient Population



- Approximately 6700 patients from different locations in Leeds and Grenville area (refer to the next slide for map)
- Serve all patients from birth to all ages



★ PFHT Patient Locations

⊕ Family Health Teams in the region

# Needs Assessment



## Population of Towns:

Town of Prescott ~ 4000

Township of Edwardsburg Cardinal ~ 7500

Augusta Township ~ 7300

## Family Health Teams in the Region:

Only one – Prescott Family Health Team  
(three doctors)



# Issues at Hand



- Uneven patients to physician ratio
  - Growing population
  - Unattached patients in the community
  - Physician retirements
  - Lack of family physicians in general
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- Only physicians are allowed to roster patients under their care
  - A physician cannot have a roster size of more than 2400 patients- Negative implications
  - Clinician Burnout
  - Physician funded employees at risk

*Patient Rostering  
in Family Practice*

# Clinician Burnout Causes

**COVID-19  
New  
Player!!**



# Possible Solutions

- Physician Recruitment - *Active Assistance from the Towns – Funding and other Resources (Outreach and Incentives)!!*
- Addition of other healthcare providers like Nurse Practitioners and Physician Assistants
- Adding other value based care facilities in the town- ultrasound center(s) and blood draw station(s)- *Could be mobile clinics as well!*
- Transport services to the nearby hospital/care facility

Thank  
you!!!